



Connecting Consumers with Care/Outreach and Enrollment Grants
Monthly Reporting Executive Summary
January 2010

Overall Figures

| | |
|--------------------|--------|
| Individuals served | 8,661 |
| Encounters | 13,748 |

Enrollment Figures

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|---|-------|
| Individuals assisted with applications | 1,588 |
| Individuals deemed eligible for MassHealth* | 1,811 |
| Individuals deemed eligible for Commonwealth Care | 806 |
| Individuals deemed eligible for Health Safety Net | 698 |
| Individuals deemed eligible for other programs (incl. Prescription Advantage and Medicare Part D) | 151 |
| Number of referrals to the Medical Security Program | 524 |
| Number of referrals to Commonwealth Choice | 151 |
| Number of referrals to QSHIP | 110 |

Maintenance of & Access to Coverage

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|--|-------|
| Individuals assisted with redeterminations | 1,252 |
| Individuals assisted with reviewing the Affordability Schedule | 1,235 |
| Individuals referred to a primary care provider | 1,208 |
| Individuals given information on Minimum Creditable Coverage | 2,065 |

Effective Outreach Strategies & Positive Experiences with Clients

- Grantees have been working closely with local tax preparation sites and corrections offices to connect with individuals who need assistance with obtaining health insurance.

Challenges & Resources Needed

- Grantees are experiencing difficulty on behalf of their clients when navigating the Medical Security Program and contacting the Central Processing Unit.

Outreach Story of the Month

- PACE's new Street Outreach Worker contacted a number of local day care facilities as part of the organization's outreach efforts. He learned that one of the day care centers was dropping its health insurance for employees because of decreased enrollments in the program and the cost burden for the employees. The Outreach Worker then began helping employees complete applications for public health insurance coverage.

* This total may include individuals who applied for coverage in previous months.